

Personal Data Deletion Policy

At **pmsox.com**, we are committed to respecting the privacy and data rights of our users. If you have used our services or integrated your data with our systems and would like to request the deletion of your personal data, you can follow the instructions below.

How to Request Data Deletion

To request the deletion of your personal data, please send an email to:

 admin@pmsox.com
 Subject Line: "Data Deletion Request"

What to Include in Your Email

Please include the following details to help us locate and verify your data:

1. **Your full name**
2. **Your email address** used to register or interact with our service
3. A brief statement requesting deletion of your personal data
4. If applicable, any **account or transaction IDs**, or **integration references** (e.g., Stripe, Shopify, etc.)

What Happens Next

Once we receive your request:

- We will **acknowledge your request** via email within 1–2 business days
- We will begin the process of verifying your identity and locating your data
- Your data will be **permanently deleted from our systems within 7 business days**
- We will notify you once the deletion is complete

Important Notes

- Data deletion may impact your ability to access our services or maintain integrations (e.g. syncing to QuickBooks or Stripe)
- This deletion process **does not apply to data stored by third-party platforms** (e.g., Stripe, QuickBooks, Shopify). You'll need to contact them directly for their data deletion policies.

Contact & Support

If you have questions about this process, feel free to contact us at admin@pmsox.com.